

*Lancaster Township*  
*Operations Management Plan Submission Information*  
*1240 Maple Ave., Lancaster, PA 17603*  
*Phone (717) 291-1213 Fax (717) 291-6818*

Per the Lancaster Township Zoning Ordinance (2012), all nonresidential uses shall be required to submit an Operations Management Plan to the Township for review prior to being approved.

Operations management plans shall include the following information:

1. The address of the premises of the proposed business/operation, including its tax parcel number.
2. The name and type of the proposed business/operation.
3. The name of the owner, on-site manager, and/or other authorized agent of the proposed business/operation and the lot.
4. The gross floor area of the building devoted to the proposed business/operation and the gross area of the lot devoted to the proposed business/operation.
5. A detailed description of the proposed business/operation and advertising associated with the proposed business/operation.
6. A general description of the land uses adjacent to the property and on the same block.
7. The intended market/service area of the proposed business/operation.
8. The maximum permitted occupancy.
9. The estimated number of employees/occupants and the number of employees/occupants on each shift.
10. The hours and days the business/operation will be open, including any expected special events.
11. Vehicles and traffic associated with the proposed business/operation (e.g., employees and customers/occupants, deliveries, loading, etc.).
12. Collection, treatment, and disposal methods of materials generated by the proposed business/operation.
13. A discussion of any possible impacts and/or problems the proposed business/operation may cause and specific measures employed to mitigate or eliminate any negative impacts/problems. The applicant shall furnish evidence that the impacts/problems generated by the proposed business/operation will be within acceptable levels, as regulated by applicable laws and ordinances, including but not limited to those listed in this chapter.